

Hardware and System Requirements PONTON X/P Messenger 3.11.0

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1. Minimum system requirements

These are requirements for the software without any specific context, which might not match any stricter requirements on a system which is officially supported by a specific industry solution like EFETnet or papiNet!

These system requirements are valid for PONTON X/P Messenger 3.11.0 and higher Versions until PONTON has published new system requirements.

PONTON does not support the PONTON X/P Messenger on environments with versions of Operating Systems and Databases which are not supported by the vendors.

Please contact the PONTON help desk via <https://support.ponton.de> if you have a system environment, which is not mentioned as supported.

2. Hardware

Minimum hardware requirements for installing the Messenger are as follows:

| Property | Value |
|-----------------------------------------------|------------------|
| Available Disk space for PONTON X/P Messenger | 1 GB |
| Free RAM available for PONTON X/P Messenger | 512 MB |
| Processor | Dual Core, 2 GHz |

3. Operating Systems

PONTON X/P Messenger is compatible and supported with the following operating systems:

- Windows Server 2016
- Windows Server 2019
- Linux
 - Debian 9 (Stretch)
 - Debian 10 (Buster)
 - Red Hat Enterprise Linux 7
 - Red Hat Enterprise Linux 8
 - Oracle Enterprise Linux 7
 - Oracle Enterprise Linux 8

4. JAVA Runtime

PONTON X/P Messenger is compatible and supported with the following JAVA Runtimes:

- Oracle Java 15
- OpenJDK 15

5. Databases

PONTON X/P is delivered with an embedded **HSQL** database which may be used for **testing** purposes only! Please only use officially supported databases for **production** purposes.

PONTON X/P Messenger is compatible and supported with the following databases:

| Database / Version | JDBC Driver |
|-------------------------------------|--------------------------------------------|
| Oracle 12c Release 2 (version 12.2) | Oracle Thin Driver ojdbc8 Version 21.1.0.0 |
| Oracle 18c | Oracle Thin Driver ojdbc8 Version 21.1.0.0 |
| Oracle 19c | Oracle Thin Driver ojdbc8 Version 21.1.0.0 |
| MS SQL Server 2016 | Microsoft JDBC 9.2.1.jre15 |
| MS SQL Server 2017 | Microsoft JDBC 9.2.1.jre15 |
| MS SQL Server 2019 | Microsoft JDBC 9.2.1.jre15 |
| MySQL 5.6 (with InnoDB Engine) | MySQL Connector/J 8.0.23 |
| MySQL 5.7 (with InnoDB Engine) | MySQL Connector/J 8.0.23 |

Furthermore PONTON X/P Messenger is known to be compatible with the following databases from customer installations, but these environments are only supported partially by PONTON. PONTON may not resolve any problem on such an environment.

- IBM DB2
- Sybase Adaptive Server Enterprise

Database performance considerations

The performance of the database is relevant for the performance of the PONTON X/P Messenger. For example the latency for receiving and sending messages is dependent on the performance of the database in use. Different databases use different locking strategies depending on their database configuration. Optimum setup of the database depends on the requirements such as the amount of messages transmitted (per time unit), the maximum rate at which messages are expected and how time-critical the message transmission is. Based upon these criteria following steps should be considered:

- The database settings have to be optimized or/and
- The limitations of the different databases

Hint: MySQL Database might not be the best choice for critical installations.

6. Supported Browsers

- Firefox ESR 68+
- Microsoft Edge v80+
- Google Chrome v80+

Other Browsers may be supported with minor restrictions.

The web UI is optimized for a resolution of 1920×1080 pixel.

7. Network

- The PONTON X/P Messenger supports only IPv4 environments.
- PONTON recommends Gigabit Ethernet in-house connections.
- PONTON recommends to use permanent internet connections and no dial up connections.

PONTON X/P uses several network ports. The following table shows the standard configuration, which can be changed in every individual installation:

| Port | direction | Protocol | Remark |
|------|-----------|----------|-------------------------------------------------------|
| 8080 | inbound | http | Offered by X/P Messenger (adapter communication) |
| 9000 | outbound | https | Offered by the X/P Listener (websocket communication) |
| 8443 | inbound | https | Offered by X/P Messenger (admin-GUI) |

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